

SUSTAINABILITY REPORT

2024-2025



ABOUT THE REPORT

Sustainability is the activity carried out to protect natural resources and leave a good environment for future generations while meeting today's needs.

Sustainable development means programming the life and development of today and the future in a way that ensures the needs of future generations are met and development is achieved by establishing a balance between humans and nature, without depleting natural resources. Sustainable development is a concept with social, ecological, economic, spatial and cultural dimensions.

As Elegance Hotels International, we have started our sustainability work as of 2023. In this direction, we aim to share the development we have achieved with our management, employees, guests, suppliers and all other partners, and thus increase the awareness we will create at this point and transform it into common goals and successes. In this direction, the sustainability reports that we aim to publish annually will be an important tool we use in order to be a transparent and accountable organization.

This prepared sustainability report includes data for the period 2024-2025. Our corporate vision, mission, culture, values and ethical principles guide us as we fulfill these responsibilities.

Within the scope of sustainability, the main responsibility of our hotel is;

- Creating and evaluating recycling and reuse opportunities, reducing the amount of waste as much as possible,
- Continuously improving energy efficiency and minimizing the negative impact of carbon emissions,
- Reducing all kinds of environmental impacts caused and shaping them at their basic points,
- To increase the environmental awareness of our employees, guests and other stakeholders regarding environmental and energy management.

The responsibility of economic factors is not limited to this. Social and economic factors that form the basis of sustainability are at least as important as the environment. Sustainability has a wide scope, from providing the most suitable conditions for employees to sharing the added value created with society.

2024-2025 Sustainability report;

- Evaluation of our hotel's environmental, social and economic performance,
- Targets determined to increase this performance,
- Strategy and process to be followed to achieve these targets,
- Possible risks that may be encountered and solution suggestions,
- Contributing to the ecological balance and protecting cultural heritage,
- Minimizing the negative effects and dangers that will affect the environment and taking the necessary precautions,
- Efforts to keep performance results at the highest level.

VISION

With the power and knowledge we gain from our quality and experience, we aim to stand out with our service quality and reliability in the sector, keeping guest and employee satisfaction at the highest level. We work for sustainable tourism with the products we prefer and the approaches we exhibit.

MISSION

We will continue to provide quality service by developing projects that are sensitive to the environment, people, art and nature, with a stable, innovative, fair and reputable stance since the day our facility was established, which is the product of a visionary perspective.

OUR VALUES

We are a facility that always smiles, believes in guest satisfaction, is sensitive to the environment and takes the necessary precautions, constantly improves itself with training and focuses on improvement, applies the necessary conditions of the law, believes in the efficiency of the current management systems and uses them effectively and we ensure that we continue this. We approach our work with the awareness of creating value at every stage. We are both loyal to our traditions and follow the developments in world tourism closely. We love our job. We want to do the best in everything we do. We want discipline in everything we do but we avoid being too formal.

Accuracy: We stand on an honest, ethical and fair ground, always doing what is right for us.

Ownership: We act like we own our work. We always focus on giving our best, and we take ownership of both our mistakes and our successes equally.

Courage: We are not afraid to make mistakes. We take risks to pioneer innovations.

Creativity: We work with all our might to create new experiences with our entrepreneurial spirit, which is at the heart of our company principles. We always look at the world from a wider perspective, believing in the power of progress and creation.

Human Orientation: We believe that unique experiences begin and end with people. We never give up our human-focused approach, whether giving or receiving.

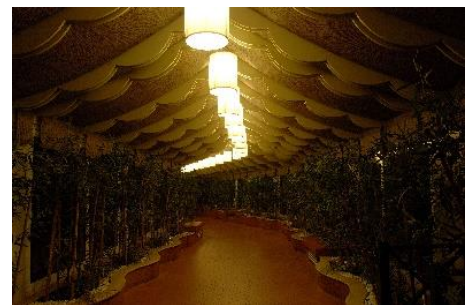
It is our priority to comply with the law in all our work.

- We adopt superior business ethics, honest work and ethical principles.
- We fulfill our duties within the framework of basic human values.
- We act respectfully towards the environment by considering the social benefit.
- We accept being a pioneer and an example to the society as our primary goal.
- We compete only on legal and ethical grounds.
- We attach importance to establishing and maintaining honest and reliable relationships with the institutions we cooperate with.
- We work to support our country and society in building a bright future; in creating a better, more modern future with our social responsibility projects.

FACILITY FEATURES

Our facility has 194 rooms and a total of 392 beds. 2 of these rooms are for our physically disabled guests within the scope of Access for Everyone. In addition, we have a 1st class restaurant for 330 people, an a la carte restaurant for 280 people, outdoor dining areas, an a la carte restaurant for 60 people, a patisserie and beverage hall for 130 people, a cafeteria for 60 people, a multi-purpose hall for 350 people, 2 outdoor swimming pools for adults, 2 pool bars, 1 children's pool, a children's club and a children's playground.

For our guests, there is a gym with equipment, vitamin bar, jacuzzi, Turkish bath, sauna, steam room, massage room, beauty units in the SPA. Our alternatives such as male and female hairdressers and watchmakers are also open for service for our guest satisfaction.



OUR SUSTAINABILITY APPROACH

Sustainable tourism is an approach in which the environment in which humans interact or do not interact is preserved without being disrupted or altered, cultural integrity, ecological processes, biological diversity and life-sustaining systems are maintained, and at the same time all resources are managed in a way that meets the economic, social and aesthetic needs of people and tourists in the region visited and in a way that future generations can meet the same needs.

Sustainable tourism is not limited to the goal of "being sensitive to the environment" and spreads to a much wider area. In the sustainable tourism approach, we carry out our activities with the awareness of the 17 principles defined by the United Nations World Tourism Organization as sustainable development goals.

The criteria specified within the scope of the sustainable tourism program have been created in line with these principles and Elegance Hotels International Marmaris, which fully complies with these criteria, is constantly improving itself in its sustainability journey.

The 12 basic principles defined in the sustainable tourism principles are used as models in our sustainability activities.

Economic continuity: To ensure the continuity and competitiveness of tourism initiatives so that they can continue to grow and provide long-term benefits.

Local development: To increase the contribution of tourism to the regional destination by supporting activities that increase the local spending rate of guests.

Employment quality: To support professional specialization by avoiding discrimination on issues such as race, gender, disability, to improve wages and service quality, and to increase the number and quality of employment created through tourism.

Social participation and gender equality: To work towards a fair distribution of the benefits obtained from tourism, both economically and socially, to the general public.

Guest satisfaction: To provide guests with a safe, satisfying, sustainable and innovative experience without discrimination based on race, gender, disability or age.

Local control: To ensure that local governments are in communication with other tourism stakeholders in planning, management and implementation processes; to increase the authority of local governments by including them in the relevant stages regarding the development of tourism in the region.

Social welfare: To ensure that the local people have access to social structures and opportunities, and life support systems, without causing social disruption and exploitation; thus preserving and improving their quality of life.

Cultural richness: To respect the culture, traditions, distinctive features and historical heritage of the local people and to preserve and increase their values.

Physical integrity: To protect and improve the quality of urban and rural areas; to prevent the physical and visual deterioration of these areas.

Biological diversity: To support the protection of natural areas, habitats, wildlife and species; to minimize potential damage.

Efficient use of resources: Minimize the use of limited and non-renewable resources during activities.

Environmental impact: To reduce air, water, soil pollution and solid waste resulting from hotel activities and guests to the lowest possible level; to inform local people, business employees and guests about "environmental impact".

OUR SUSTAINABILITY POLICY

Our main goal is to provide the best quality service by prioritizing guest satisfaction together with our employees, and in this direction, we have adopted the principle of complying with legal requirements in all product and service processes. We continuously improve all our processes and follow the latest technologies in order to minimize risks and prevent work accidents so that our employees and business partners are in a healthy and safe environment.

Our priorities include educating our employees, protecting their human rights, ensuring that they benefit from equal rights regardless of religion, language or race, following up on all complaints from our guests, resolving them and informing and evaluating our guests on this issue.

Using our energy resources in the most efficient way and focusing on continuous improvement in energy efficiency are among our important principles.

In order to provide quality products that comply with food safety principles, paying attention to food safety throughout the food chain, continuously improving it and keeping hygiene conditions at the forefront are our priorities for quality.

In order to contribute to the local economy, we pay attention to the locality of our suppliers and raw materials. For sustainable tourism, we make environmentally friendly purchases that produce less energy, water and waste.

In light of these principles, we provide continuous development and resources.

We state that we are against commercial, sexual or any other exploitation or harassment of specially protected groups and other vulnerable groups, and that vulnerable groups are not exploited and are protected, and that we attach importance to working in cooperation with the local/regional population to prevent exploitation and abuse.

We know that everyone must take responsibility for the protection of children. We also know that the well-being of children and the protection of children from all kinds of harm are extremely important, and that it is our fundamental duty to protect all children from physical and mental abuse. In this regard, we regularly provide training to our employees on the subject, continuously improve ourselves in line with these principles and provide the necessary resources.

We respect all accepted human rights and evaluate all guests and employees equally without discrimination based on language, religion, gender, race, physical/mental disability, sexual orientation, etc. and support local/regional development and employment..

OUR SUSTAINABLE PURCHASING POLICY

In order to provide the best quality service, which is the goal of our business, we act by sharing the legal conditions, raw material specifications and guest expectations with the companies we cooperate with. We make our purchases from the closest regions as much as possible and aim to increase the local purchasing rate. Thus, we minimize the CO2 emissions of the delivery vehicles of the supplier companies and reduce the environmental impact, support regional employees and local employment. In the selection of the products, food and beverages, consumables, machinery and equipment and the company from which we will receive service;

- Those that are produced in an environmentally sustainable manner, have environmental and sustainable labels/certifications or are obtained from sustainable sources,
- Those that prefer large-scale, recyclable products that produce as little waste as possible, and have no harmful effects on the environment instead of small-scale packaging,
- Devices that save energy and water,
- Those that offer alternatives such as local, ethical values, recyclable or recycled materials, organic, bio, not tested on animals, not containing harmful chemical components, etc.,
- Are local and local production/service providers,
- Suppliers that adopt fair trade practices,
- We will make choices that do not support the sale of animals that are prohibited from being hunted and comply with the law. We undertake and declare.

OUR SOCIAL HARMONY AND SOCIAL RESPONSIBILITY POLICY

In every activity we do, we invest in the future in the development of our country, social development and support of the local region. We respect historical values and traditions and support all kinds of initiatives that can be beneficial to the development of our region; we try to contribute to its economic, social and cultural development.

For this;

- We support the protection of local resources and opportunities and their accessibility.
- We ensure that local culture and traditions are protected; we do not allow discriminatory activities regarding views, ethnic origins, beliefs and vulnerable groups. We know that visitors who come for touristic or business purposes contribute to regional development with their different cultures and that hospitality should be shown.
- We take into account local characteristics, sensitivities and the needs of the local people in the decisions to be taken.
- We aim to support the protection of historical and archaeological artifacts.
- We know the importance of working together with the local people to help each other, to protect historical and cultural assets and to prevent the deterioration of the natural texture.
- We contribute to the regional economy by providing local employment and supply.
- We support all our stakeholders in introducing the region's food, activities, culture and traditions (religious-cultural venues, natural riches, biodiversity etc.) and for this purpose, we first ensure that employees are trained on this subject.
- In our interactions with local communities and societies, we work together around common goals regarding the protection of these values. We undertake and declare.

OUR EMPLOYEE AND HUMAN RIGHTS POLICY

We work with the vision of contributing to economic, environmental, social and community sustainability. We aim to ensure that fundamental human rights are respected in all business processes.

For this;

- To provide a safe and healthy work environment that complies with international standards, respects human rights, where employees can develop themselves, express their ideas freely and are not subject to discrimination,
 - We respect fundamental human rights within the scope of the UN Universal Declaration of Human Rights and carry out our activities in accordance with these principles,
 - We do not discriminate in processes such as recruitment, training, career, promotion, wage management and in the work environment on issues such as gender, ethnicity, religion, race, nationality, age, physical capacity, pregnancy, marital status, union membership, political identity,
 - We manage these processes transparently depending on the qualifications, experience and performance of employees,
 - We ensure that personnel can express their wishes and suggestions openly within the scope of the open door policy,
 - We listen to the requests and suggestions of our personnel through the personnel satisfaction survey conducted by human resources and make improvements,
 - We ensure that all our employees have the right to free examination by the workplace physician working in our hotel and provide discounted examinations within the contracted hospital,
 - We provide our employees with a safe and healthy work environment and ensure occupational health and safety
- We undertake and declare to act in accordance with all relevant legislation and to reflect this behavior to our stakeholders,
- To create a corporate culture that includes guests and employees with the training we provide to our personnel and the measures we take within the scope of occupational health and safety.

OUR ENVIRONMENTAL PROTECTION POLICY

We aim to minimize the negative impacts on the environment in our hotel's services and the process of creating services and to leave a sustainable clean life for future generations.

For this;

- We undertake and declare that we will measure our performance in environmental management within the framework of national and international legal regulations, monitor this data and reduce the carbon emissions we leave to nature and allocate resources,
- Prevent accidents that may cause all kinds of pollution and harm the environment,
- Use water, energy and all natural resources economically, share this sensitivity with our employees, guests and stakeholders and inform them,
- Protect endangered animals and consider animal welfare in the operations to be carried out,
- When purchasing technological equipment and consumed materials, we will take care to make them ecological, economical, recyclable and have the least harmful effect on the environment,
- Minimize the use of harmful substances including pesticides, paints and chemicals used, and replace them with harmless products if possible,
- Manage and separate our wastes at their source, according to their groups and hazard classes, minimize the amount of waste and dispose of them through licensed companies.

OUR POLICY TO PROTECT CHILD ABUSE AND VULNERABLE GROUPS

It is our primary responsibility to know our children as individuals, to respect their rights, and to watch over and protect them against all kinds of psychological, physical, spiritual, mental, commercial, etc. exploitation.

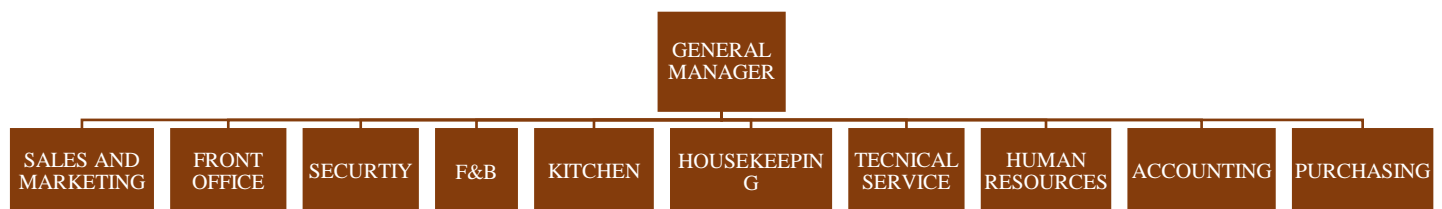
For this;

- We undertake and declare to our entire team that we will prevent and report child abuse (physical, sexual, emotional abuse and neglect), fulfill our social obligations in this context and provide the necessary resources,
- Be sensitive to children's rights, defend these rights, be peaceful, tolerant, respectful, liberal, based on the principles of equality and fairness, protect, respect and look out for the best interests of children,
- Not employ child labor (reported by ILO),
- In the event of possible abuse, train our staff to remove the child from the abusive environment and inform the department manager, and inform the law enforcement officers when necessary.

Knowing our corporate responsibilities and basic ethical rules, for specially protected groups and vulnerable groups;

- We undertake and declare to respect the fundamental rights of disabled individuals, the elderly, children, homeless people, those with language deficiency, those with hearing impairments, women, etc.,
- To ensure that they are not subject to discrimination and violence, to ensure that they freely participate in society and to adopt an approach aimed at their protection,
- To ensure that it is conveyed to everyone and that institutions and organizations will be supported at the points where local authorities support them,
- To inform employees in order to minimize the harm that these individuals may suffer,
- To increase ethical sensitivity.

ELEGANCE HOTELS INTERNATIONAL MARMARIS ORGANIZATION CHART



WORKING LIFE AND STAFF SATISFACTION

Our business model, which we have developed over the years and is focused on respect for our employees, forms the basis of our success. We believe that the importance we attach to employee satisfaction and loyalty best reflects our corporate culture.

We are a huge family where employees who believe in teamwork stay in the same organization for many years, where everyone is evaluated under equal conditions, where those who want to improve themselves are supported, and where we work with the sincerest hospitality by taking into account guest expectations..

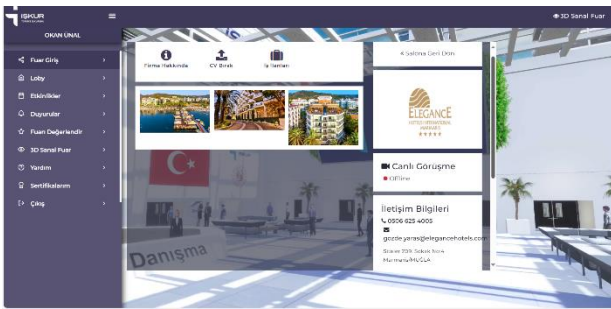
Our employees are provided with environmental training in line with the annual training program. Training includes topics such as reducing the consumption of natural resources, reducing and properly separating waste, what to do about hazardous waste, etc. Training is provided internally and externally.

Our employees have been provided with Occupational Health and Safety Training, Environmental Awareness and Waste Management Training, Sustainable Tourism Training, Chemical Use Training, Energy and Water Saving Training, Sexual Abuse, Child Abuse and Violence Against Women Training, thus making them more conscious..

All our employees working in food areas have hygiene training.

Our staff, whose training has been completed, now have full knowledge of what we do in our facility for Sustainable Tourism and how they can contribute to these practices.

Every year, intern students are selected from schools that provide education in the fields of accommodation, food and beverage and are included in our institution's employment. While intern employees will contribute a lot to our institution with their academic knowledge during their time at our institution, we also want to include our interns, who will provide mutual benefit after the internship and who have the potential to fulfill the duties/responsibilities of the position they work in, in our team as regular employees.



We regularly continue our cooperation with relevant institutions by participating in events such as meetings, fairs and virtual fairs organized by İşkur.

Our Human Resources department plays a key role in ensuring that we comply with legislation on wellbeing and human rights at work. Of course, all contracts, working hours, wage structures, disciplinary and grievance procedures comply with national legislation and all employees are free to join their local union, which provides support for disciplinary action and grievances when necessary. We contribute to equal opportunities by giving priority to candidates from groups at risk of discrimination when all other qualifications are the same for internal promotions. In our activities, which are managed by a team of the best in their fields, focused on success, we value and respect the contributions and ideas of each age group to our organisation and employees.



In cooperation with the Marmaris District Health Directorate, we are providing our staff with information on these and similar issues by organizing a “Breast Cancer Information Seminar” during Breast Cancer Awareness Month by Dr. Işık Top.



Due to Heart Health Week, April 12-18, we are contributing to the information provision of our employees with a seminar organized by Dr. Ece Yıldız Opçin, in cooperation with Marmaris District Health Directorate, explaining the importance of Heart Health and what we should pay



We hold Women's Day celebrations and motivational speeches to make our female employees feel that we value them.



As we enter the new year, we celebrate the new year with our employees and share the happiness of working together for many years.



We celebrate holidays with our employees and experience the happiness of being a family.



Within the scope of the Protection of Cultural Heritage, we visit the Marmaris Castle and Archaeological Museum in our city with our employees, inform them and share the importance of the issue by seeing the values we have on site.

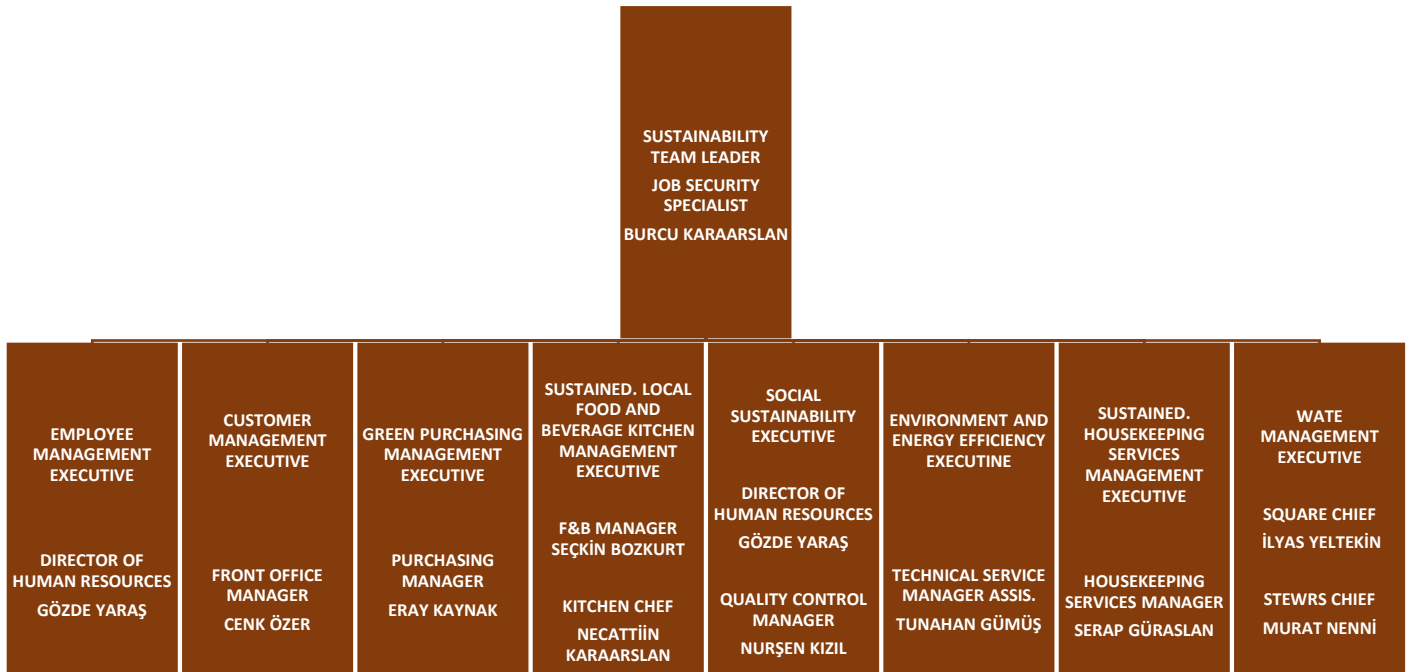
SUSTAINABILITY TEAM

Our “Sustainability Policies” indicate our company’s commitment in this regard. The success and continuity of our efforts can only be achieved by acting together with our employees, guests, business partners, suppliers, solution partners, and all our interlocutors in our immediate environment, expanding it and making it a partnership that we will strengthen every day.

Based on this, our Sustainability Team was established within our management structure to lead our work.

It is very valuable to raise awareness of the personnel, who are considered as an integral part of the sustainability approach, to provide them with opportunities to be involved in the process and to contribute to development opportunities. We always keep our issues such as social rights, support for local employment, protection of natural life, our cultural richness, energy and water saving, environmental activities, our recycling system, and orientation to local resources on the agenda and provide training on the subject. In this way, we work to spread the philosophy of sustainability within the company.

During this time, our main goal is to be compliant with the law.



OUR HUMAN PHILOSOPHY

As Elegance Hotels International, we attach importance to sustainability studies. In sustainability practices, we evaluate the social dimension of our work as much as the economic dimension. For this reason, we act with the awareness of how important the concept of human is in the service sector. Our human philosophy is the promise we make to our guests, stakeholders and employees. Our principles reveal what we expect from our current and potential employees, and also explain how we will support them on this path.

We provide our guests with services that exceed their expectations. We serve with the principle of respect for people and nature. We communicate in a positive and friendly manner. We are responsible for the cleanliness and order of our living and working areas. We think innovatively and work with team spirit. We have the opportunity to learn and develop within the company. We display our professionalism through our personal appearance and behavior.

GUEST SATISFACTION

Within the scope of continuous improvement, in order to meet or even exceed the expectations of our guests, Survey Forms are used with the QR code system to receive feedback from our guests about the quality of the services we offer.

Social media comments are regularly monitored and feedback is provided for the satisfaction of our guests. The common goal of all our employees is to treat our guests with a smile, try to resolve any complaints or requests the guest has within our authority, and make our guests feel that they are in the right place for their vacation. Survey reports are kept daily and shared with departments regularly.



As Elegance Hotels International Marmaris, we inform our guests about our Sustainable Tourism practices with the “Environment Card” in their rooms.

We ask you to support us in energy and water saving in order to leave a more livable world to the next generation.

COMMUNICATION WITH STAKEHOLDERS

As Elegance Hotels International Marmaris, we aim to develop and improve our sustainability efforts by sharing them with our stakeholders, and we carry out our work to ensure sustainable development by ensuring the participation of our stakeholders.

STAKEHOLDER GROUP	CONTACT MANAGEMENT
Employees	Orientation, One-on-One Meetings, Meetings, Trainings, Events, Staff Satisfaction Survey, Announcements, Sustainability Report
Guest	Guest Satisfaction Survey, Social Media, Hotel Website, Sustainability Report
Company Owners	Meetings and Discussions, Sustainability Report
Suppliers	One-on-One Meetings, Supplier visits/audits, Sustainability Report
Subcontractor Companies	One-on-One Interviews, Sustainability Report
Public Organizations	Meetings and Discussions, Sustainability Report
Local People/Communities/ Organizations	Social Projects, Meetings, One-on-One Meetings, Donations and Sponsorships (Upon Request), Sustainability Report
Local Governments	Meetings and Discussions, Donations and Sponsorships (Upon Request), Sustainability Report
Sectoral Groups	One-on-One Interviews, Meetings, Fairs, Sustainability Report
Universities	Career Days, Meetings and Discussions, Sustainability Report
Media	Social Media, Newspaper Ads, Sustainability Report

PRESERVATION OF CULTURAL HERITAGE

As Elegance Hotels International Marmaris, we are aware that cultural heritage is important in ensuring that the relationship between society and the environment is long-term and that it survives not only for today's society but also for future generations. In sustainable cultural heritage management, creating social awareness on why heritage values should be protected is among our goals.

For this;

- We present our important values in our region to inform our guests both on our information board and in our sustainability report.
- We also organize special trips with our staff by choosing a region each season.

THE PEARL OF THE WORLD MARMARIS

Marmaris is located in the Aegean Region of Turkey, in the province of Muğla. To the west is the Reşadiye Peninsula and Kerme Bay, to the north is Ula, to the east is Balan Mountain, Karadağ and Günlük Hills, and to the south is the Mediterranean.

In this destination under the influence of the Mediterranean climate, summers are hot and dry, while winters are relatively mild and rainy. The old name of Marmaris, Phrykos (Fiskos), means “City of Nature” in the Carian language. The ruins at Asartepe, which remained from the port city of ancient Caria, are of interest to archaeologists. With its known history dating back to 900 BC, Marmaris has been under the rule of the Seleucids, Romans, Byzantines, and Menteşeoğulları. During the Ottoman Empire, Marmaris was called “Mimaras”, later “Mermeris” and finally “Marmaris”. There are many nomad villages around Marmaris. Villages such as Bayır, Söğüt, Osmaniye, and Turgut, which are the most important stopping points of village tours, are nomad settlements. All the characteristics of the nomad culture are kept alive here.

Villages that used to make a living from animal husbandry (mostly goats), beekeeping, gathering forest products (laurel, sage, thyme) and fishing are now experiencing change.

Marmaris, which has become an important tourism destination in Turkey and the world from a small fishing town since the 1960s, although it is known for coastal and entertainment tourism, also has significant potential in terms of cultural heritage.

Some of the cultural heritage values in Marmaris are as follows;

Ancient places; Phrykos (Beldibi-Asartepe), Loryma (Bozukkale), Amos (Hisarönü-Turunç), Cedrae (Cleopatra or city islands), Hydas, Erine, Castabus (Pazarlık), Saranda (Söğüt), Bybassios, Euthenna (Altınsivrisi), Nimara, Timnos.

Historical Places; Sariana Tomb, İbrahim Ağa Mosque, Marmaris Castle, Hafza Sultan Caravanserai, Historical Bedesten, Taşhan and Kemerli Bridge. Intangible cultural heritage includes Yörük culture, Yörük villages, village weddings, Turgut Village carpet weaving, beekeeping and fishing practices.

Natural Values; İyilik Kayaları Archaeological Park, Günnücek, Yalancı Boğaz and Cennet Island (Nimara), Turgut Waterfall.

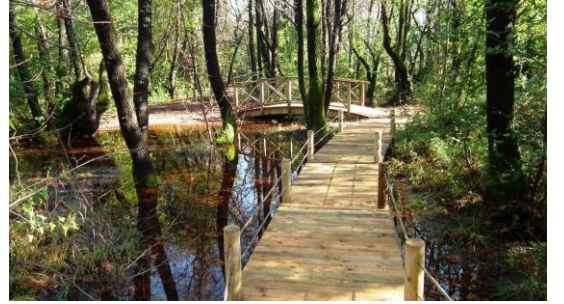
GÜNNÜCEK NATIONAL PARK

It is 2 km away from Marmaris city center. It was declared a National Park in 1996. The surface area of this natural wonder National Park is 29,206 hectares. Among the local people, the sweetgum tree is called the Sunnuck Tree and the park takes its name from these trees. The Sunnuck National Park is also a separate natural wonder with its unique forest and vegetation.

The sweetgum tree is an endemic tree species specific to the region. The sweetgum tree is seen in coastal areas. The leaves of the tree are generally used in perfume and medicine production. The sweetgum trees found here are under protection as it is a National Park. It is of great ecological importance with its herbaceous plants and maquis and red pine forests in Phrygana and before.

In this park of approximately 300 acres, there are wild boars, squirrels, wild donkeys, cats, and 50 different bird species. In addition, 106 invertebrate species, 34 fish species, 32 reptile species, and 37 mammal species live.

There are wooden walking areas, a pond, monumental trees in the park. There are special areas designed for cycling, walking and sports.



MARMARIS CASTLE AND ARCHEOLOGY MUSEUM

Marmaris Museum is located in the historical Marmaris Castle. The castle was built on a peninsula overlooking the sea behind Marmaris Harbor. Herodotus says that the castle was first built in the 3rd millennium BC. Physkos (Marmaris), a Carian city during this period, was a transit point between the Aegean Sea and the Mediterranean, as it is today. The city's harbor has maintained its importance throughout the ages with trade routes to Rhodes and Egypt.

The castle was besieged by the Macedonian King Alexander the Great around 300 BC during the Hellenistic Period (330-30 BC). When the people of Marmaris realized that they could not resist this attack, they set the castle on fire and hid in the mountains. Alexander the Great had the castle repaired due to its strategic importance and left a group of his soldiers here. Marmaris first came under Ottoman rule in 1390.

The only written source mentioning the construction of Marmaris Castle is Evliya Çelebi's Travelogue. Evliya Çelebi, who traveled around Muğla in the 17th century A.D., says in his famous Travelogue that the castle was built in 1522 by the Ottoman Sultan Suleiman the Magnificent during the Rhodes campaign and that it was used as a military base and that it also had a 400-foot-long wall built with smooth stones.

At the entrance of the narrow and stepped street leading to the castle is the Hafsa Sultan Caravanserai. From the inscription on the entrance gate of the caravanserai, it is understood that it was built in 1545 by the Ottoman ruler Suleiman the Magnificent in the name of his mother. The purpose of construction was related to accommodation and trade during the Rhodes campaign. The caravanserai has a rectangular plan and two floors, consisting of seven small and one large room and a bath. The lower floors of the space were used as shops, while the upper floors were used for accommodation and were covered with arches. Marmaris Castle and the Caravanserai exhibit an integrity specific to the complex structures of the period.

It is known that the castle, which was inhabited by people of Marmaris from the pre-Republic period until recent history, had 18 houses, a fountain and a cistern.

Marmaris Castle is a first degree monumental structure registered as an immovable cultural asset that needs to be protected.

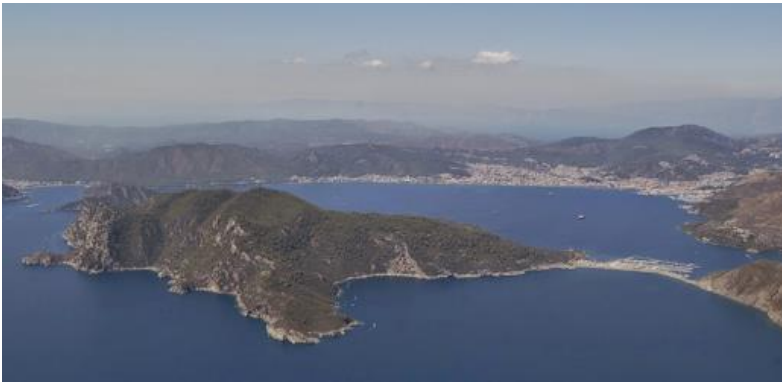
Marmaris Castle was opened to visitors on 18.05.1991 with its interior and garden arranged as the Archaeological Museum. It has a total of seven indoor areas. The barrel vaulted entrance area opens to the inner garden. The stairs on the right and left in the courtyard provide access to the walls. The indoor areas covered with barrel vaults are used as an exhibition hall. There are 4 exhibition halls in the museum. The museum courtyard is used as an open exhibition area. A collection of works from the Hellenistic, Roman and Byzantine Periods to the Republican Period are exhibited in the exhibition halls and the courtyard. The other areas outside the halls are used as offices and storage.



PARADISE ISLAND – NIMARA CAVE

Cennet Island is a peninsula within the borders of Marmaris district. It was accepted as an archaeological and natural site in 1999. Nimara Cave located on the island was used by humans from the Paleolithic Age to the Bronze Age. The island is connected to the mainland by a natural barrier called the False Strait by the locals, 8 km away from the city center. When viewed from Marmaris, the barrier is not visible, the area looks like a strait. Adaköy is located at the point where it connects to the mainland. It is possible to reach the island by 5.5 km from the sea and 20 km from the land via the False Strait. Great nature walks can be done in the region, which is one of the stopover points for boats.

Nimara Cave is an archaeological cave located on Cennet Island. Cennet is on the peninsula called Yıldız or Nimara Island, 350 m high. The inside of the cave is wide and has stalactites and stalagmites. The age of the cave has been determined as 100,000 years from the stalactites and stalagmites.



BENCİK BAY & DIŞLİCE ISLAND

Bencik Bay is located at the thinnest point of the Datça Peninsula, separating Marmaris and Datça. In the middle of it is the rocky Dışlice Island. In 540 BC, the Persians came all the way here when they invaded the Aegean coast. That's why even Herodotus mentions Bencik Bay. This is one of the most preferred bays by yachts coming from Marmaris to Datça. It is possible to cool off with the breeze in this bay, which is protected from strong winds.



DATÇA ANCIENT CITY (KNIDOS)

Knidos, one of the rich and famous cities of the Classical Era, was founded on Tekir Cape at the point where the Aegean and Mediterranean meet, at the far end of today's 70 km long Datça Peninsula. The ancient city of Knidos is one of the most important coastal cities of Western Anatolia.

It is within the borders of Yazı Village, Datça District, Muğla Province. It is connected to Datça by road with a 35 km road, the last 8 km of which is stabilized. Transportation by sea is provided by tour boats and yachts during the tourist season. Knidos was built on terraces on the northern slopes of Kap Krio (Deve Neck), which is located both at the southern end of the peninsula and opposite it, which was initially an island but later turned into a peninsula. A strong city wall with round and angular towers surrounds the city. It is possible to see the best preserved sections of the city walls, thought to have been built in the 4th century BC, in the Acropolis. Outside the city walls, there is a Necropolis (cemetery) spread over a wide area of approximately 7 km to the east. On the main land, there is a street running east-west on the axis, and under and above this road, there are public buildings, lower and upper theaters, the Sanctuary of Demeter, a small odeon, the Temple of Aphrodite, the Corinthian Temple, the Roman Tomb, the Agora, the Monumental Building, the Hellenistic Stoa, the Temple of Dionysus and the Byzantine Church, the Roman Bouleuterion, the Propylon and the remains of structures such as the stepped street. Strabo states that Knidos was founded along the coast and on the island in front of it. Later, the sea between the island and the land was filled, thus creating two separate harbors. The smaller one on the north was called the "Northern Harbor". This harbor was used for military purposes. The southern harbor on the other side was reserved for merchant ships. Today, the remains of the breakwater covering the harbor mouth and the tower in the northern harbor can be seen. The city of Knidos was founded according to the grid plan of Hippodamos. Therefore, four wide streets parallel to each other in the east-west direction intersected with a perpendicular street in the north-south direction. In accordance with the land location, streets and avenues sometimes intersect each other in the form of stairs and sometimes at right angles.



KIZKUMU – ORHANIYE

Kizkumu beach is a beach on the Orhaniye road in the Marmaris district of Muğla. It is a natural formation. It was formed by the rocks surrounding the Orhaniye Village breaking down due to reasons such as temperature differences between day and night, freezing and erosion, and being carried to the sea as gravel and sand by flood waters. This beach is 4 meters wide and you can walk on the sea for 600 meters.

Orhaniye village is one of the small surrounding villages of Marmaris. Its population is approximately 800 people. The main source of income of the villagers is farming and beekeeping. At the same time, some villagers earn their living by selling at the local markets set up every Thursday.



TURGUT

It is a village that has preserved its historical past, untouched its natural areas, and preserved its beauty. The region is famous for an old waterfall that falls from a height of 6 meters, the area around the waterfall is the breeding ground of the species 'arctiidee' (Tiger moth). It is possible to notice the traces of an ancient structure on the right side of the road that goes from the village to the waterfall, which is about a km long. It is believed that this is the graveyard of Diagoras the Warrior.



BOZBURUN – BOZBURUN SUBMERGED

Bozburun is a great place to escape the pressures of modern life. This quiet town is blessed with the heritage of ancient civilizations and beautiful bays and gulfs. Most people come to Bozburun by yacht or gulet, which should come as no surprise as this is where the world famous wooden lightly rigged double-masted Turkish gulets are built using centuries old traditions. Near Bozburun and on Asar hill are the ruins of the city of Larymna. It takes about 45 minutes to climb this hill, where you can find the surrounding city walls and tomb ruins. From the hill you can see the nearby Greek islands

A Byzantine ship discovered at the Küçüven Burnu, a few kilometers from the Selimiye village of Marmaris, was excavated by archaeologists from the Underwater Archaeology Institute, headquartered in Bodrum. During preliminary work, amphora samples recovered from the wreck site in Bozburun showed that the ship sank in the 9th or early 10th century. This was a period of dramatic changes in the Eastern Mediterranean, when the Byzantine Empire entered its Golden Age. The amphoras, pottery pieces, iron, copper, wood, bone and glass brought to the surface were preserved in the camp, and at the end of the excavation, they were all moved to the Bodrum Underwater Archaeology Museum, now known as the world's most important underwater archaeology museum.



REDUCING ENVIRONMENTAL IMPACTS

The requirements related to our areas of responsibility within the scope of environmental legislation are carried out by our contracted and authorized environmental consultancy firm and all our processes proceed under the control of our official environmental consultant. In cases where waste is unavoidable, we ensure that it is separated for recycling and appropriate disposal, paying particular attention to hazardous waste.

We provide regular training to our employees to ensure the continuous integration of waste reduction practices and encourage change suggestions.

Our main goal is to prevent environmental pollution and protect nature by using our resources in the most efficient way, reduce the amount of our waste, recycle it or render it harmless. We strive to take the necessary precautions and actions by being aware of our environmental impacts.

Our primary goal in the Waste Management System we implement is to reduce the amount of waste, manage our waste well to ensure that it is disposed of with minimal damage to the environment, and to recycle recyclable materials.

For this purpose, we encourage both our staff and guests to separate waste with the triple separation buckets located at certain points in our facility.

In order to reduce our paper consumption, we send our correspondence and announcements via e-mail whenever possible.

We send guest comments, fault records, room requests, internal correspondence and announcements via e-mail whenever possible, thus reducing paper consumption.

Our facility has earned the “Zero Waste Certificate” by adhering to its waste management plans.

Our staff is given waste management and zero waste training under the name of environmental education.

A REVERSE OSMOS water purification system was installed, which was connected to 11 points in the hotel, such as bars, restaurants and staff dining halls. This reduced the use of bottled water.

We inform our guests about the Waste Management System we implement in our hotels with the “Environment Card” in their rooms, encouraging them to reduce the amount of waste and separate the waste generated.

We are trying to reduce packaging waste by purchasing large packaged boxes and buckets of products instead of single-use breakfast products whenever possible.

It is possible to say that recycling provides many environmental and economic contributions. While the amount of waste released into nature is reduced with recycling, natural resources are protected and energy is saved.

Hazardous wastes are substances that have expired, have deteriorated in quality, and have been contaminated as a result of activities. Our work on hazardous waste management is carried out systematically in our hotel. Our aim is to separate, collect, temporarily store, transport and dispose of hazardous wastes resulting from our activities according to their characteristics without harming human and environmental health.

Hazardous waste is temporarily stored in a separate area from other wastes, in accordance with the waste codes and regulations, and delivered to licensed companies for disposal. Waste Battery Boxes are located in the lobby, housekeeping office, and technical service department. When the Waste Battery Boxes are full, they are delivered to TAP by the relevant department.

There are materials that can be intervened in emergency situations in the hazardous waste temporary storage area and chemical warehouses. In case of any chemical contamination, these materials are used to protect living life and prevent the chemical from contaminating the soil and water. Thanks to these materials, the pollution is completely collected from the soil and water and the natural life continues as if there was no contamination.

ENERGY MANAGEMENT

Being aware of the negativities brought about by the rapid depletion of energy resources, global warming and the damage that fossil fuels cause to the environment, we meticulously monitor energy consumption every year and identify areas where savings can be made in order to achieve ongoing reductions and reduce the associated carbon emissions.

Saving opportunities can be created thanks to the lighting, air conditioning, irrigation, etc. systems used.

A positive impact on energy values is aimed by providing efficient, economical, environmentally friendly, new technology products.

For this;

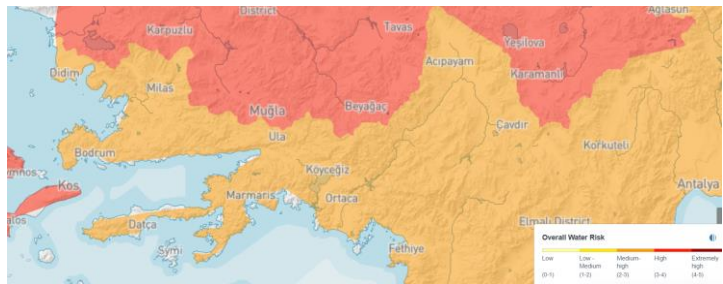
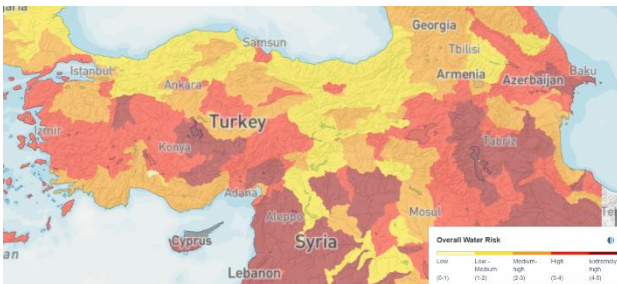
- 99% of the hotel has been replaced with LED lighting instead of fluorescent and/or incandescent lighting.
- 10-watt products have been replaced with 50-watt fixtures in the rooms.
- 50-watt needle-leg bulbs in the Orkide Restaurant have been replaced with 5-watt G10 socket fixtures.
- Fluorescent lighting in the lobby ceiling has been canceled and strip LED lighting has been replaced.
- Air conditioning systems are VRF system and are controlled regionally and central heating-cooling degrees are controlled by automation.
- Guest elevators used in the facility are new generation Frequency Inverter systems.
- In our hotels, the heating/cooling system is automatically turned off when the room balcony door is opened.
- A system is used to cut off the electrical energy after our guests leave the room.
- Wooden Shutters are used in rooms and general areas exposed to direct sunlight.
- Mini bars in guest rooms are positioned so that they do not receive direct sunlight to prevent heating.
- Double glass is preferred for heat insulation in windows used in general areas.
- Equivalently aged Frequency Inverter pumps are used in the hydrophore system.
- Heat-sensitive plexiglass material is used for natural lighting purposes for the Lobby Atrium area.
- A time control panel is used in the sauna to prevent unnecessary energy consumption.
- The wicks and seals of cold units, freezers, ice machines and ovens are periodically checked and replaced with worn ones; electrical devices are maintained and cleaned at certain intervals to minimize potential energy losses.
- We provide training and raise awareness of all our employees on energy, water efficiency and savings, recycling and waste management.
- A warning note has been added to the environmental information in our guest rooms regarding turning off electrical devices when leaving the room and the guest's support has been requested in this regard.
- Our business collects and monitors data on energy consumption and electricity consumption. Our consumption is monitored and recorded daily, monthly and annually. In this way, we have the opportunity to keep the energy we use on a yearly basis under control, compare it and take action in case of any excess consumption.
- The energy supply systems of the laundry machines are being revised and they are being switched to inverter systems. The processes are ongoing.
- The maintenance of the Hot Water Boilers has been carried out, flue gas emissions have been reduced and raw gas discharges have been reduced.
- Additional pumps have been installed in the hot water circulation lines to reduce the energy lost in the circulation lines.
- In order to reduce energy consumption, water purification tandem devices have been installed throughout the hotel, and calcification in the installations and the resulting energy loss in the hot water lines have been reduced.

WATER MANAGEMENT

We are aware of the value of water resources. Every year we continue to strive to reduce consumption overall. All water resources, including grey water, are disposed of correctly, in accordance with local legislation, without causing any negative impact on the local environment or the population. Sağlık, hijyen ve misafir memnuniyeti konularından ödün vermeden genel su tüketimini azaltmak amacıyla su tasarrufu sağlayan donanımlar kullanıyor; misafir odalarına su tasarrufu ile ilgili bilgilendirici “Çevre Kartı” yerleştiriyor ve çalışanlarımızı bu konuda eğitiyoruz.

- Low flow (5lt/min) special fixtures have been preferred in room bathroom sinks. All fixtures have aerators.
- Low flow (10lt/min) special shower heads have been preferred in room showers. All shower heads have aerators.
- Aerator checks are performed regularly and renewed when necessary.
- Two flush systems are used in guest and staff toilets, and savings are achieved with the flow rate flowing from the tap.
- There are photocell urinals in common area toilets.
- 12 photocell faucets were installed in Lobby, Orkide, Begonvil WCs to save water in common area WCs.
- In the trainings given to employees, the importance of protecting water resources and what to do to be careful about consumption are explained and awareness is raised.
- With the information provided in the rooms; Leaving towels on the floor gives the message "renew them"; leaving them hanging gives the message "we will use them again".
- All wastewater coming out of our facility has AKKR (Wastewater Quality Control License) which shows that it is discharged safely without affecting the environment.
- Data is collected and monitored regarding water consumption in our facility. With these monitoring, efficiency monitoring can be done to reduce water consumption.
- Our staff is regularly trained on water saving and reporting possible water leaks.
- A REVERSE OSMOS water purification system connected to 11 points such as bars, restaurants and staff dining halls in the hotel has been installed. Thanks to this, the use of bottled water has been reduced.
- The gardens are watered in the late evening or early morning. Drip irrigation systems are used to prevent loss through evaporation. We prefer local plants that are well adapted to the climate and require minimum irrigation throughout the hotel.

The water risk situation in our region has been determined. For this, the Water Risk Atlas prepared by the World Resources Institute is used. Water risk map of Muğla Marmaris. (Water Risk Atlas)



CHEMICAL USE

There is chemical use in maintenance, repair and cleaning activities in our facility. Every care is taken to minimize the use of chemicals as much as possible.

Our environmental consultancy firm provides training to raise awareness among our employees at certain periods. In addition to our consultancy firm, our contracted supplier firms also provide training on “Chemical Usage” to raise awareness among relevant users, thus ensuring standardization in chemical consumption.

It is our priority to ensure that all chemicals we use are approved, labeled and in appropriate packaging, and that we receive their MSDSs (Material Safety Data Sheets). These reports are kept for the duration of their use.

We request the permissions and licenses of the pesticides used by the companies we receive service from for pest control, and we make sure that they are products that do not harm human health and the environment and that they are used in appropriate doses. We use natural methods of control such as fly trap EFK devices to protect food safety and human health in production areas.

We work with relevant companies to dispose of chemicals safely and monitor chemical waste.

Chemical consumption is monitored by area. Automatic dosing systems are used in HK areas to ensure the use of appropriate amounts of chemicals.

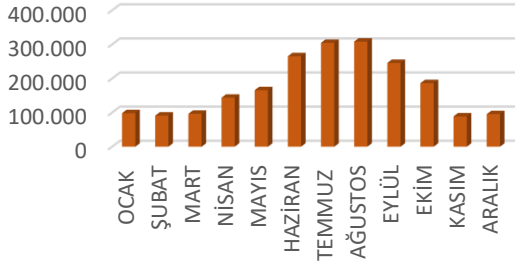
The detergents, disinfectants and chemicals generally used in our facility are of a biodegradable type that does not harm the environment (nature) and human health. There is an article about the 80% degradability of the chemicals used in our facility.

There are overflow pans for chemical storage. Materials and equipment that can be intervened in the event of a spill are left in the relevant areas. Chemicals are used in maintenance, repair and cleaning activities in our facilities. Every care is taken to minimize the use of chemicals as much as possible and to prevent accidental spills. Employees who need to use chemicals are trained appropriately and provided with Personal Protective Equipment.

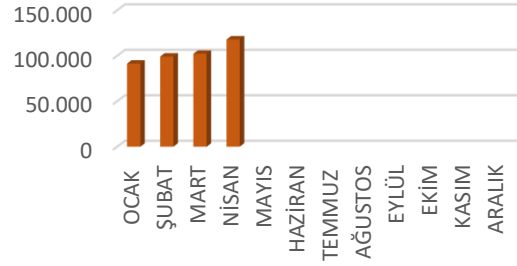
Our guests are informed about the use of carrot cream, which is considered harmful to the environment and causes intensive washing due to the stains it leaves on textiles. In this way, awareness is tried to be created about water consumption and energy consumption.

ENERGY MANAGEMENT 2024-2025 CONSUMPTION TABLES

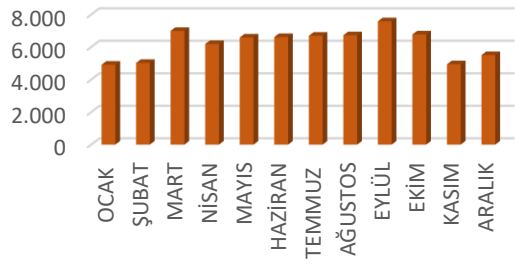
2024 ELECTRICITY CONSUMPTION



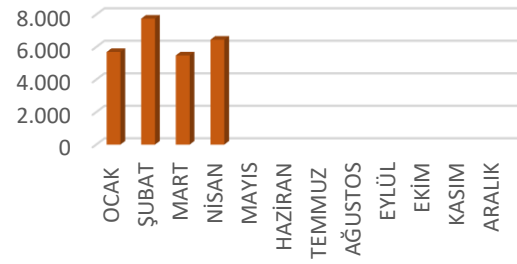
2025 ELECTRICITY CONSUMPTION



2024 LNG CONSUMPTION

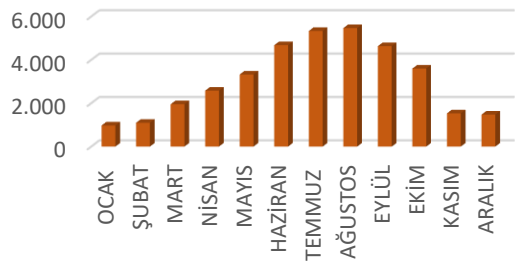


2025 LNG CONSUMPTION

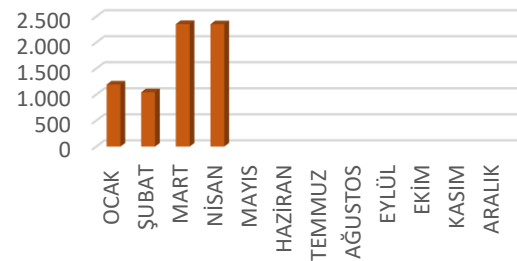


WATER MANAGEMENT 2024-2025 CONSUMPTION TABLES

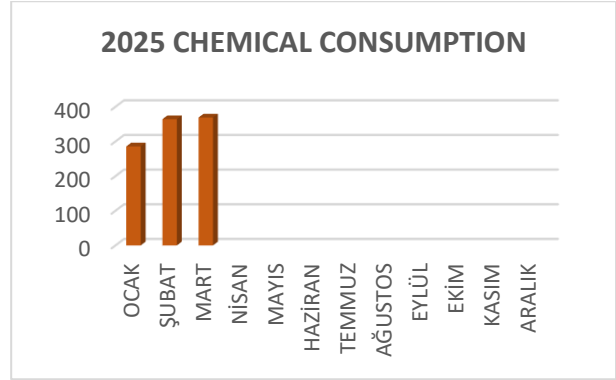
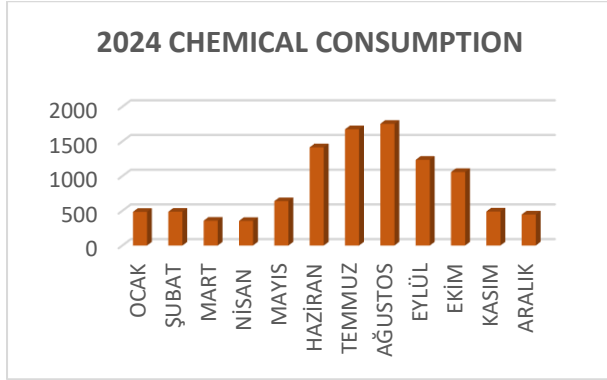
2024 WATER CONSUMPTION



2025 WATER CONSUMPTION



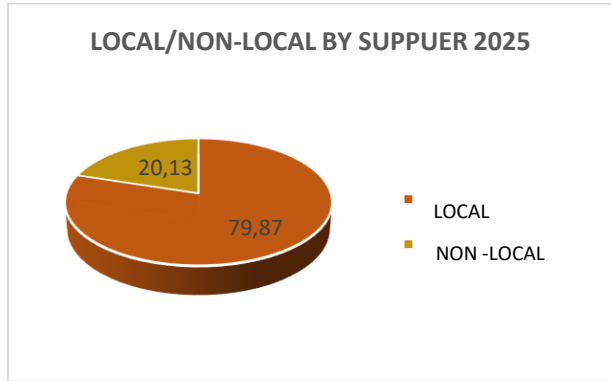
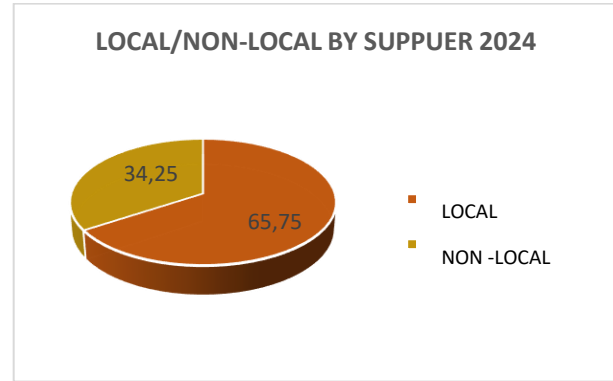
CHEMICAL USE 2024-2025 CONSUMPTION TABLES



SUPPORTING THE LOCAL ECONOMY

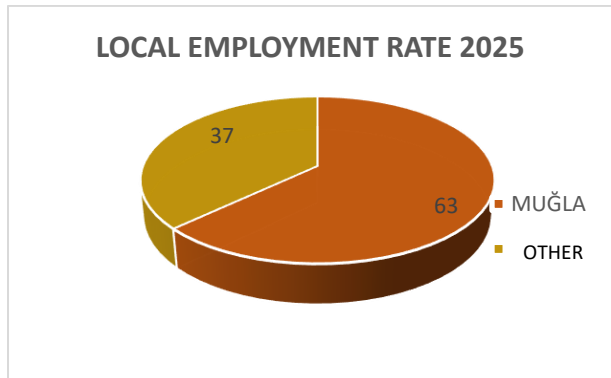
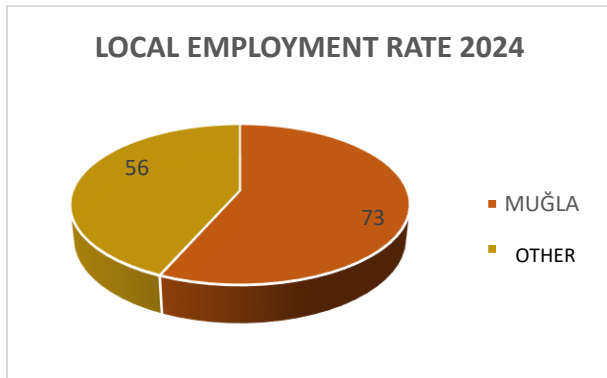
In our facility, we purchase from local regions and local producers whenever possible.

We aim to raise awareness in companies by sharing our Sustainable Purchasing Policy with our suppliers.



SUPPORTING LOCAL EMPLOYMENT

We prefer to employ our employees from our region and support local employment whenever possible.



CARBON RELEASE

It is a measure of the damage that human activities do to the environment in terms of the amount of greenhouse gas produced, measured in units of carbon dioxide, and consists of two main parts: the direct (primary) footprint and the indirect (secondary) footprint. The primary footprint is a measure of the direct CO₂ emissions from the combustion of fossil fuels, including domestic energy consumption and transportation, while the secondary footprint is a measure of the indirect CO₂ emissions associated with the entire life cycle of the products we use, their manufacture and eventual degradation.

We are aware of the negativities that the rapid depletion of energy resources will bring and the damage that fossil fuels cause to the environment. We make our purchases from nearby regions as much as possible. Thus, we aim to reduce the impacts on the environment by minimizing the CO₂ emissions of supplier companies' delivery vehicles. The main sources of carbon emissions in our business are; electricity consumption, LNG consumption, generators used in the hotel and consumption of chemicals used in cleaning. In order to reduce our carbon footprint; It is among our long-term goals to use energy efficiently by preferring products produced with low-carbon, i.e. climate-friendly methods. We will also pay attention to the energy efficiency class when purchasing a product. We will prefer energies that produce less carbon and make greener choices. We will instill the awareness of responsible production and consumption in our guests and employees. We aim to erase our carbon footprint with various activities, especially tree planting. We care about our social responsibility projects.

International Tourism Partnership (ITP) and World Travel and Tourism Council (WTTC) are used for carbon footprint measurement in our business.

Our efforts to reduce our Carbon Footprint;

- We will take measures to do more with less energy.
- We will also pay attention to the energy efficiency class when purchasing a product.
- We will prefer energies that produce less carbon. We will make greener choices.
- We will make more contributions to energy efficiency by offsetting our carbon. We aim to erase our carbon footprint with various activities, especially tree planting.
- We will try to reduce food waste by transferring responsible production and consumption awareness to our employees



SOCIAL AND CULTURAL STUDIES

As Elegance Hotels International Marmaris, we are a facility that has always protected and exhibited our Cultural Heritage.



The “Copper-Engraved Turkish Coffee Cart” and “Copper-Engraved Shoe Polish Box” that we display in the lobby have been in our facility for many years. They were used in Turkish Nights for a while and are now displayed in our lobby for all guests to see.

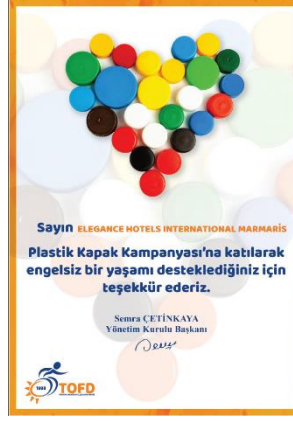


Our books, which tell the story of a period, history and culture of Marmaris, are presented to our guests for their review in the television area in the lobby.

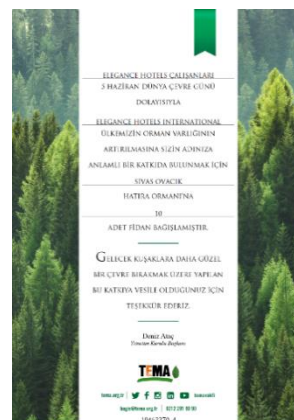
SOCIAL RESPONSIBILITY

Our hotels participate in activities within the scope of social responsibility and support institutions, associations and foundations. We try to include our guests in our environmental, social and community activities as much as possible.

With the “Blue Cap Money Box” stations located at 4 points of our facility, all the plastic caps of the PET bottles used by both our guests and staff are collected and sent to the Spinal Cord Paralytics Association of Turkey (TOFD). In this way, we contribute to the purchase of wheelchairs and medical products as a facility.



We donated to DEKAMER for the protection of biodiversity and sustainability, to TEMA Foundation for tree planting on special days such as June 5th Environment Day and to reduce environmental impacts, and to UCİM for the prevention of sexual abuse against children. We made institutional collaborations with Marmaris Culture and Art Association for the protection and support of cultural heritage.



Our facility is a Bicycle Friendly Facility and bicycles are available for our guests to use at all times.

We offer our guests an alternative to using bicycles. In this way, instead of using a car, taxi or public transport, they can go to places where they can by bicycle, and they can have the opportunity to see the beauties of Marmaris more slowly and closely, while also helping to reduce carbon emissions.

In cooperation with Marmaris Municipality and the South Aegean Development Agency, we were given the “Bicycle Friendly Facility” certificate for being bicycle and nature friendly.



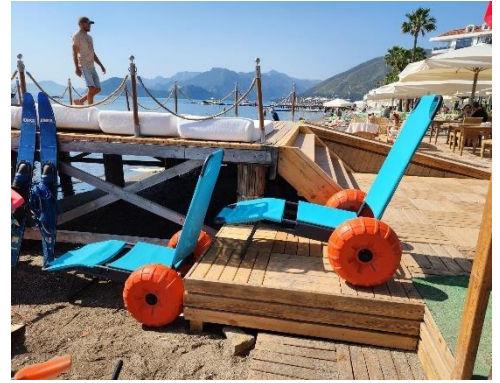
PROTECTION OF BIODIVERSITY AND NATURAL LIFE

Future generations have the right to know living species. We understand the vital and socio-economic value and importance of biodiversity with the healthy environment, healthy animal, healthy human approach between ecosystem destruction, climate change and disaster risk, and we undertake to work to ensure the protection of biodiversity. In order to protect aquatic life, we show our sensitivity in the inspections of our suppliers and purchases regarding the effective regulation of fish harvest, the termination of overfishing, illegal, unreported and unregulated fishing and fishing practices harmful to nature, and the implementation of science-based management plans in order to restore fish stocks as soon as possible or at least to levels that will provide maximum sustainable product according to their biological characteristics. The protection of biodiversity is very important not only for the protection of existing living beings, but also for providing us with clean air, drinkable water, quality soil and crop pollination. It also plays an important role in combating climate change and reducing natural disasters. Plants that do not require much water use are selected in the species in our hotel landscape, and drip irrigation is used in certain parts of our facility to keep water use to a minimum. In order to eliminate pests within the hotel landscape area, our garden manager carries out daily checks and maintenance without damaging the soil, water, flora and fauna.

We do our best to prevent the contact of hazardous wastes and pollutants that deeply affect natural life with nature. Although there are no invasive species in our area, our employees are informed about these issues. We regularly provide training to our employees on environmental awareness, water and energy consumption. We remove hazardous wastes from our business in a controlled manner and keep the use of products that are harmful to nature to a minimum.

ACCESSIBILITY

Our facility is committed to fully complying with legal regulations regarding accessibility and to continuous improvement in this regard. Our hotels have disabled parking, elevators, legally compliant disabled rooms, disabled toilets, disabled elevators for the pool and disabled sun loungers for the beach. Our elevators have a "Braille Alphabet" and an audio warning system on the button for our visually impaired guests. Disabled accessibility is controlled through internal and external inspection mechanisms.



OUR DOCUMENTS



OUR GOALS

Preventing the consumption of resources;

- Reducing electricity, water, LNG consumption
- Reducing chemical consumption
- Making changes in product variety to reduce plastic waste

Environmental management and local people;

- Increasing joint efforts with local municipalities, NGOs, etc. on the environment (tree planting, garbage collection activities, etc.)
- Increasing work done with local people
- Increasing support for local producers
- Increasing the rate of local suppliers
- Increasing the satisfaction of guests regarding the activities related to the facility's surroundings

Support for employment of employees;

- Increasing the employment of individuals with special needs
- Number of employees under 18 / between 18-25 / between 26-60 / over 60 Balancing the number of male and female employees
- Increasing the employment of local people

The importance given to education;

- Increasing the participation rate in sustainability trainings
- Increasing the participation rate in sexual abuse/child abuse trainings
- Increasing the participation rate in corporate orientation trainings

